



ADDENDUM NO. 1

TO: ALL VENDORS
FROM: Heidi DiFranco
SUBJECT: USCA-RFQ-0220-HD – Electronic Message Center
DATE: February 12, 2020

This Addendum No. 1 modifies the RFQ only in the manner and to the extent as stated herein.

Q & A's

1. Can you change the business of manufacturing permanently mounted outdoor LED from 15 years to a minimum of 10 years?
 - a. Wording of solicitation will be amended to:
Have been in the business of manufacturing permanently mounted outdoor LED displays for a minimum period of 10 years prior to the contract bid date. An "LED" display contains pixels constructed solely of high-intensity discrete LEDs.
2. Can you change the operation at bid date a minimum of 100 Large to average size outdoor permanently mounted LED display?
 - a. Wording of solicitation will not be changed. Large is a relative term.
3. Can you change in the business of selling, installing and/ or servicing LED signs for no less than 10 years?
 - a. Wording of solicitation will be amended to:
Have been in business under the same corporate name for a period of no less than 20 years prior to the contract bid date.
4. Can you change local service technician that is a direct employee of the sign company within a 3 hour drive time from campus?
 - a. Wording of solicitation will be amended to:
Have a local service technician that is a direct employee of the sign company within a 3 hour drive time from campus.

5. Can provide a toll-free help desk number from 7 am to 7 pm central time to 8am to 8 pm Eastern time since school in Eastern time zone?
 - a. Wording of solicitation will be amended to:
Toll free helpdesk to be staffed from 8am to 8pm EST.

6. Can they please offer or provide proof on a SMD LED that has only been out for four years externally that minimum half- life of 100,000 hours, when the full life is 100,000 hours?
 - a. LED whole life shall be rated no less than 100,000 hours.

7. Can the company awarded the bid have the software tested by the school to prove that it will work for the school's needs?
 - a. In addition to meeting specifications laid out in section 2.03 and 2.04, bidder shall ensure sign will work for school needs. School will have a laptop running on MS office to run messages on new sign via fiber connection.

BIDDER SHALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 1 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

Authorized Signature

Firm

Date