



The Office of the Chancellor

UNIVERSITY OF SOUTH CAROLINA AIKEN

March 3, 2017

Campus Community --

Spring is here!

The gorgeous azaleas in the Quad are starting to bloom – and the pollen is in the air!

During spring break, many of you will continue your daily duties on campus; some may be on educational or leadership excursions, and others may take a respite during the week.

Please note, the university will maintain routine operations during the break. Additionally, we will test our new notification system and the associated app for your phone: **ALERTUS +**. Perhaps you've seen the table tents throughout campus, explaining how to download **ALERTUS +**.

This system-wide test will include the loud speakers on campus, text messages, computer notifications, and email alerts.

If you've downloaded **ALERTUS +**, during the break, you will receive a message along the lines of:

TEST, TEST, TEST. This is a test of the USC Aiken's ALERTUS notification system. TEST, TEST, TEST.

This emergency notification app is an additional layer of security for our students, faculty, and staff, which enhances other longstanding security features on campus, such as: security cameras, emergency call boxes, card access system, text messaging, loud speakers, and a desktop notification system.

Important features of Alertus +:

- When a user touches the "Call Public Safety" option on the app, a call goes out to the University Police Department **and** directly to the radio of the officer on duty.
- App users also receive any mass notifications sent out to the University community. So even those users that have not registered a cell phone number through Self Service Carolina (SSC) or VIP will still receive the notifications.

Easy download procedures:

1. Access your phone's app store and search for the **Alertus** app. It will be called **Alertus +** or just **Alertus**, depending on the app store.
2. Download the app and enter **USCA** when prompted for a code.
3. Enter your **USC Aiken email address** when prompted for an email address.

4. Check your USC Aiken email Inbox for a verification e-mail; click the verify link in the message. If the message does not arrive within minutes of entering your address, check your Junk Email folder as well.
5. Touch the **Email Verified** button on the app to complete the download.

If you need assistance in downloading the app or have questions, contact the [Help Desk](#).

Throughout the academic year, we will conduct other routine drills. When we do, we will share related information and the approximate timing with you.

Thank you for your continued support to our very important mission of educating future leaders who, I believe, will make USC Aiken proud by making a difference in their communities – locally and globally.

All the best,

Sandra Jordan
Chancellor