The USCA Roadside Assistance Program is available to all drivers of university vehicles 24 hours a day, 7 days a week throughout the United States and Canada, and this program is provided to the university by The Auto Club. Membership cards are located in the packet on the visor of all university vehicles.

**Purpose of the Roadside Assistance Program**

The purpose of the roadside assistance benefit is to provide service in emergency situations. Excessive use of services is cause for non-renewal or cancellation of membership. Service is limited to one call per disablement. Only one disablement during any consecutive seven (7) day period will be covered.

**How to Use the Roadside Assistance Program**

The membership card is located in the packet on the visor. Please leave the membership card in the vehicle at all times. You will be asked to present your card to the service provider before you receive service.  
  
When you call for assistance, be prepared to provide the following information:

* + Your membership number.
  + Location of disabled vehicle or lockout (city, state, and closest intersection or landmark.)
  + Year, make, model and color of the vehicle.
  + License number and state of registration.
  + Type of service needed: tow, tire change, battery boost, locksmith, etc.
  + Phone number you are calling from.