**Can a Live Agent be Contacted 24-Hours a Day?**
Emergency Roadside Assistance is available 24-hours a day, 7 days a week by calling our live agents, toll free at 1-800-999-6707.

**Who pays for the Actual Emergency Roadside Assistance Service?**
The Auto Club pays for the services provided within the membership. You simply sign for qualified services and drive away. We take care of the details so you can get back on the road. We call this Sign and Drive.

**What Does Sign and Drive Mean?**
Sign and Drive means that you simply sign for covered services at the time of a breakdown up to the amount of coverage. The plan that USCA currently possesses is called the Advantage Plan which allows for an unlimited dollar amount for covered services. For example, having a university vehicle towed to the nearest service provider will cost you as the driver nothing, and the Advantage Plan will pay for the tow regardless of the cost.

**Who Delivers the Roadside Assistance?**
The Auto Club provides its roadside services through a carefully selected, nationwide network of service providers. You can feel confident that we will send only approved, reputable service providers to assist with an emergency situation. If you have a preference for a specific provider, please inform the dispatcher at the time of your request for service. They will make every effort to fulfill your request.